

## OPTIONAL PREFACE



Transportation plays a crucial role in all our lives, and especially for persons with special travel needs. Transportation...

...involves getting riders to life-sustaining services and support and to activities that enrich one's quality of life.

...is often offered by community groups, clubs, human service agencies, meals program, and private providers, as well as by public transit and paratransit systems.

...is the means for enabling able-bodied persons to be productively involved in their communities, as well as as meeting service needs for persons with disabilities or frailties.

...a valid concern of caregivers, community groups, and transportation providers, as well as for riders themselves.

...can be improved by adapting existing transportation options to be more user friendly, as well as by creating new programs.